

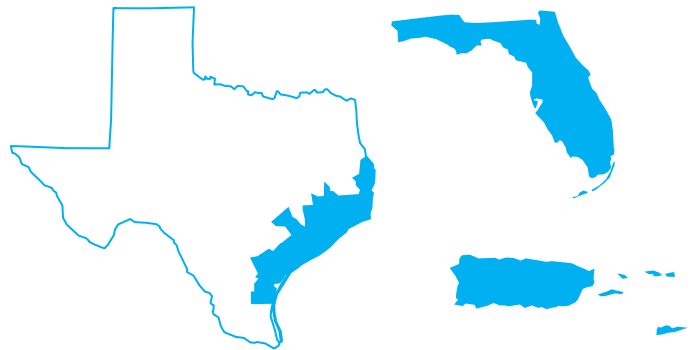


## Replacement eyewear for members impacted by Hurricanes Harvey and Irma

Members who reside in the following areas can go out of network if necessary to receive replacement eyeglasses or contact lenses:

- **The U.S. Virgin Islands**
- **Puerto Rico**
- **Florida**
- **Certain Texas Counties**  
Aransas, Bee, Brazoria, Calhoun, Chambers, Colorado, Fayette, Fort Bend, Galveston, Goliad, Hardin, Harris, Jackson, Jasper, Jefferson, Kleberg, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Refugio, Sabine, San Jacinto, San Patricio, Victoria, Waller, Wharton

If you need this assistance, call the customer service number below and let us know that you reside in one of the areas pictured here.



**Members, Call us at 1-800-638-3120**

### After a Hurricane or Tropical Storm

- Listen to local officials for updates and instructions.
- Check-in with family and friends by texting or using social media.
- Return home only when authorities indicate it is safe.
- Watch out for debris and downed power lines.
- Avoid walking or driving through flood waters. Just 6 inches of moving water can knock you down, and fast-moving water can sweep your vehicle away.
- Avoid flood water as it may be electrically charged from underground or downed power lines and may hide dangerous debris or places where the ground is washed away.
- Photograph the damage to your property in order to assist in filing an insurance claim.
- Do what you can to prevent further damage to your property, (e.g., putting a tarp on a damaged roof), as insurance may not cover additional damage that occurs after the storm.

### Additional Resources:

**FEMA** (Information about Federal Assistance) – [fema.gov](http://fema.gov)

**American Red Cross** – [redcross.org](http://redcross.org)

**CDC** (Emergency Preparedness) – [emergency.cdc.gov](http://emergency.cdc.gov)

**Ready.gov** (Preparation and Recovery) – [ready.gov/hurricanes](http://ready.gov/hurricanes)